### Annex 1.6 - Obrazac pritužbe

|  |  |  |  |
| --- | --- | --- | --- |
| **Referentni broj:** |  | | |
| **Puno ime (opciono)** |  | | |
| **ontakt informacije**  **Označite kako želite da vas kontaktiramo (pošta, telefon, e-mail)** | * **Poštom: Molimo navedite poštansku adresu: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** * **Telefon: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** * **e-mail: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | | |
| **Željeni jezik komunikacije** | * **albanski** * **srpski** * **engleski** | | |
|  |  | | |
| **Opis incidenta za pritužbu** | | Šta se desilo? Gde se to dogodilo? Kome se to desilo? Šta je rezultat problema? | |
|  | | | |
| **Datum incidenta / pritužbe** |  | | |
|  | * **Jednokratni incident/žalba (datum \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)** * **Desilo se više puta (koliko puta? \_\_\_\_\_\_)** * **U toku (trenutno postoji problem)** | | |
|  |  | | |
| **Šta biste želeli da vidite?** | | |  |
|  | | | |

Potpis: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Datum \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Vratite ovaj obrazac na:** [**M4Y.PROJECT@rks-gov.net**](mailto:M4Y.PROJECT@rks-gov.net)